

TERMS AND CONDITIONS

1. General

When a person books a session or enrolls in a workshop, he/she automatically agrees with our terms and conditions. We have the right to change them. When changed, they will be published on the website immediately.

All lessons and sessions take place after making an appointment through phone or e-mail. We need to receive the client's contact details before a first meeting (full name, date of birth, phone number and e-mail). The client is responsible for keeping these records up to date.

When a client arrives too late, be it for a booked online session or on location in our office, the session won't be extended and the agreed ending time will be kept. The amount of the entire session will be billed. All administration is part of that time. When a client is more than 15 minutes late without a warning, we assume the session is canceled.

Our services are only suitable for people with a minimum age of 16 years. Minors need admission from an adult guardian.

No one else but the client can be present at a session.

We are not responsible for the content of a session. The client needs to know what he/she wants to work on and brings all material (lyrics, backingtrack, chords, ...). The client is responsible for any copyright involved.

Recording a session is only allowed when everyone attending agrees. These recordings are only for personal use.

We use professional secrecy. Personal details will not be transferred to any third party.

2. Payment

All prices are displayed EURO, including VAT.

Payments are to be made in advance by wire transfer to IBAN: BE27 9730 6984 3973 (BIC: ARSPBE22). Keep in mind this can take a few days.

3. Cancellation

All individual sessions canceled within less than 24-hours' notice prior to the scheduled time will be charged at the full lesson rate. This is regardless of circumstances. There are no refunds for missed lessons. Canceling or replacing can be done by phone, e-mail or text message. Note that an e-mail or text message is only valid after our confirmation.

There are no refunds for workshops of group activities after payment. Registration for these events is only possible after payment. When there are too few registrations for a workshop or group activity, the session will be canceled completely. In this case the client that had already registered and paid for the session is entitled to get a full refund or can participate in another workshop.

We keep the right to change a booked session in case of sickness or emergency. The client has no right for refunds.

Extreme Vocal Coach

4. Online courses

The client is responsible for his/her own internet connection and sound. We are not responsible for lost time due to connection issues. The client needs to dispose of a location where (s)he is alone and has no dB limit.

5. Liability

We are not responsible for the client's success. The client is responsible for regular practice and taking care of the voice and body.

We accept regular medicine to be the foundation of health care and declare not to make any diagnoses or question medical treatments.

We are not responsible for any damage when the client doesn't respect our terms and conditions.

6. Disputes

When our terms and conditions are not respected, we keep the right to end the cooperation with the client. Provided services will not be refunded.

In case of non-payment the client needs to cover any cost, judicial and non-judicial that is the result of the recovery.

All agreements between the client and Extreme Vocal Coach are covered by Belgian law. Any dispute can solely be solved by the court in Leuven.

6. Company details

Address:

Extreme Vocal Coach
c/o Niki Dierickx

Account details:

IBAN: BE27 9730 6984 3973
BIC: ARSPBE22